

CRESTVIEW PUBLIC ADJUSTERS

# Crestview Public Adjusters

CASE STUDY:  
FIRE/LIGHTNING STRIKE  
OLD WESTBURY



## CLAIM

A lightning strike impacted a gas vent located on the roof of a 10,000-square-foot residence. The electrical discharge traveled down the vent pipe, leading to a fire outbreak in the basement. Consequently, the basement fire resulted in smoke damage that spread throughout the entire house.

## HURDLES

Assessing the extent of damage caused by smoke, soot, and related factors, the client had a significant number of office supplies and numerous personal belongings that suffered harm.

## STRATEGY:

Crestview promptly conducted their own tests to assess the level of smoke damage, including soot and bacterial contamination. Many personal items were found to be affected. We then engaged a content specialist and oversaw the coordination of emergency services. Crestview also proactively handled the issue of loss of use and successfully negotiated with the insurance company to secure a lump sum payment to cover the homeowner's living expenses during this time.



## OUTCOME:

Crestview reached a settlement of \$850,000 for the claim within a remarkably brief period of fewer than 90 days. This swift resolution enabled the homeowner to promptly move forward with the rebuilding process.